

Dunkin' Donuts Midwest Distribution Center, Inc.
9000 West 192nd. Street
Mokena, IL. 60448

708-478-1530

September 6, 2002

Messers. Judd and Glen Missner
The Missner Group
5220 West Touhy Ave.
Skokie, IL. 60077

Gentlemen:


I would like to take the opportunity to thank you on behalf of the entire Dunkin' Donuts Midwest Distribution Center, Inc., staff and Board of Directors for a project well done. Our selection of the Missner Group after many interviews was based on the feeling that you would be able to take on the project and complete it based on the time constraints and the parameters we discussed.

As our design/build contractor, your staff provided expertise in all areas of our project answering questions, providing unique ideas and always with a sense of the clients' well being in mind. Your project manager Kirk Wyllie and superintendent Jim Booth, were reliable and a pleasure to work with. They have continued answering questions and provide information well after the projects' completion.

In the end, we at Dunkin' Donuts feel that our Midwest Distribution facility represents the finest freezer, cooler and distribution building that could be built. Your commitment to on time, on budget construction allows me to personally recommend you for any similar project.

Very truly yours,

Dunkin' Donuts Midwest Distribution Center, Inc.


Thomas L. Jensen
Vice President & General Manager