



March 23, 2011

Glen Missner
The Missner Group
5520 W. Touhy Avenue
Skokie, IL 60077

Dear Glen:

I wanted to personally take a moment to thank you for your professionalism and efficiency on the Diageo renovation. Renovating an 800,000 square foot distribution/warehouse facility is not a small undertaking. It requires a high level of experience and knowledge, both of which your team demonstrated throughout the entire process.

As an account manager for Colliers International, I'm often required to secure the services of a general contractor on behalf of my clients. Having now had the opportunity to work with you and your team, I can say with confidence that I would recommend you to institutional owners and end-users alike. Each team member, from the executive level on through the superintendents has demonstrated a high degree of professionalism and expertise. The Missner Group is committed to customer satisfaction and it shows at every level.

When we first met you described The Missner Group as a team with experience, knowledge and a commitment to accountability and communication. After this experience I would say that the Missner team lives up to those core values, and that you also deliver a superior product. I appreciate all of your assistance, candor, expertise and professionalism and look forward to working with you again.

Sincerely,

A handwritten signature in blue ink, appearing to read "Melissa Powell", with a long, sweeping underline that extends to the right.

Melissa Powell